

Dear IIM Aspirant,

Ever since I contacted the 7 IIM Directors via email, bringing to their notice the various unfortunate issues that have plagued CAT'09, I have received a number of mails enquiring if Career Launcher, as an organization, can file a Public Interest Litigation (PIL) on this issue. On consultation with our legal advisers, we have come to learn that legally CL cannot take this matter to court because of two reasons.

First, as per Honourable Supreme Court guidelines, an admission as an issue is out of the purview of a PIL. Second, since Career Launcher is not the affected party in this case, we cannot present this matter to Court. However, you, the students, who are victims, can file a writ petition before the Honorable High Court of the state in which your test center falls **only if Prometric or the IIMs do not respond positively your grievance.**

To get redressal from Prometric and the IIMs submit an online complaint at <http://www.prometric.com/IIM-CAT/contactus>. Fill up the online form and from the drop down menu that appears under 'Subject', choose the **'I was not satisfied with the experience on the exam day'** option.

In the 'Questions or Comments' text box **put a request for re-conducting of your test** with reasons due to which you could not perform satisfactorily in the test. The 'Reasons' should fall under one or more of the following heads:

- Ambience (disruptions throughout the test that hampered your performance, large-scale cheating, etc.)
- Loss of time due to server issues or technical glitches
- Questions/figures/choices were not visible on the screen
- Frequent or constant disruption due to technological problems
- Compelled to submit your test before the stipulated time period because of technological or other issues
- Not being allowed to use features such as 'Mark' and/or 'Review'
- Any other pertinent issue

Once you have filled up the 'Questions or Comments' text box, copy-paste the content on to an e-mail and send it to the directors of all the 7 IIMs. Their e-mail Ids are as follows: director@iimahd.ernet.in; director@iimb.ernet.in; director@iimcal.ac.in; director@iimk.ac.in; diroffice@iiiml.ac.in; director@iimshillong.in; and director@iimidr.ac.in.

In case you do not receive a favorable reply, or no reply at all, latest by 8 December 2009, you do have the option of approaching the relevant Honourable High Court requesting remedial action.

However, we would like to point out that you should contact Prometric/IIMs and request for re-conducting your test if and only if you faced a genuine case of disruption that hampered your CAT'09 performance. Since there was a live video recording facility

installed at each test center, when you approach the Court, your version could be tallied with the video recording. In case of any discrepancy between the two, you shall find yourself in an adverse position.

We, at Career Launcher, certainly hope that esteemed institutions like the IIMs will step up to address the situation.

The above advice is based on the legal opinion sought on the subject by me; you are also requested to take necessary legal advice before taking any action.

Best Wishes

Gautam Puri
IIM B 1993
Vice-Chairman, Career Launcher